



Company Profile of  
OCS Courier Services Pte Ltd  
Overseas Courier Service (S) Pte Ltd



## History

- ✓ We were the distributors of Asahi Shimbun & Nikki in Singapore and Malaysia till 2015.
- ✓ We deliver daily from Monday to Sunday before 6am to all Japanese residence in Singapore before 6am.
- ✓ We departed from Overseas Courier Service Tokyo firm from December 2016.
- ✓ We handled ANA (All Nippon Airlines) aircraft spare parts between 2011 to 2016.
- ✓ Our current business partner is DHL delivering your overseas shipment globally.
- ✓ We are a member of Singapore Employer Federation.
- ✓ We are a member of SAAA.
- ✓ We are a member of Singapore Logistic Association.

## Background

Overseas Courier Service (S) Pte Ltd was established in 1958.

OCS Courier Services Pte Ltd was established in 1982, offering same day delivery services, the first of its kind in Singapore. We now offer 2 hours or 4 hours delivery too.

OCS is one of the largest fleet of our own delivery facilities and staffs in Singapore. Our outstanding reputation since 1958 has created a high level of trust in which our clients have in us.

**Speed:** Why use courier service if the item won't arrive quickly. Our streamlined network ensures the fastest possible movement of document and packages.

**Reliability:** The OCS system of security checks and emergency backups is absolutely complete, thanks to computerized administration and a staff (absolutely no contractors) that is second to none.

**Economical:** All our rates are most competitive in Singapore even in light weight items, fragile articles or bulky air cargo shipments.

**Simplicity:** One phone call is all it takes to set the process in motion.

**Accuracy:** 99.9% delivery standard.

**Tracking:** Tracking is available online; simply key the CWB number onto the web, your instant proof of delivery (POD) is available for download.

Rate = Rate are provided online for your easy reference.

### Courier Service

Simplicity, economical, reliability, speed, trouble free, door to door clearance, delivery for business documents, cargo for manufacturer, delivery of merchandise to departmental store, and ecommerce delivery to household inclusive cash or check collection of any kind, any size within the shortest possible time.

### Cargo Services

We specialize in clearance of air cargo to Malaysia and Singapore within the Overseas Courier Service Network.

We handle all commercial cargos which require or do not require license and special handling or no special handling.

As for other overseas stations, our partner is DHL.

Our experienced service professionals will be happy to answer any queries you may have and offer helpful advice when needed.

Give OCS a call the next time you decide to courier.

Mail room service

Franking service and sending to post office service is available

Clients include Air Liquide Singapore and local hospitals

## Services

- Same Day Delivery Service

(1) Door to door delivery within 8 hours

(2) Door to door delivery within 4 hours

(3) Door to door delivery within 2 hours

(4) Door to door delivery within 1 hour

(1) and (2) available island wide.

(3) and (4) available 100% at central district or within direct area of North, East, West. Cross area zone is available on 1 day advance notice or selected areas.

- Bulk Shipment Service

Door to door delivery of heavy and bulk shipment, island wide on same day delivery.

- 2 Ways Service

Delivery and collection upon delivery.

- On Demand Collection

Upon request from customer for the arrangement to pick up from third party and have it delivered back to the customer.

- Passport Endorsement Service

Endorsement of passport at Saudi embassy and selected embassy.

- Standard Pick Up

Upon request, daily pick up can be arranged for customers who require daily pick up.

## Facilities

- Largest fleet of vehicles in Singapore with own employees
- Ordering of pre-printed consignment notes via OCS website
- Online tracking of shipment delivery status is available via OCS website, for globally shipment (?)
- Proof of Delivery (POD) is available online website up to 3 months
- CWB (Billing) is available online website up to 3 months

## Company Strategy

- Purpose: To be a leader in the courier service industry by providing enhanced service, relationship and profitability.
- Vision: To provide good quality services that exceeds the expectations of our customers.
- Mission Statement: To build long term relationships with our customers and clients and provide exceptional customer service by pursuing business through innovation and advanced technology.



Core values we believe in treating our customers with respect and faith. We grow through creativity and innovation and advanced technology. We integrate honesty, integrity and business ethics into all aspects of our business process.

### Goals

- Regional expansion in the field of courier management and develop a strong base of key customers.
- Increase the assets and investments of the company to support the development of service.
- To build good reputation in the field of courier services management and become a key player in the courier service industry.

For sales enquiries, please contact

Mr Kaoru Suzuki @ 9670 7367

(Japanese speaking only)

Mr Jimmy Goh @ 9147 0006

Ms Chia Yen @ 6225 1366

Mr Arya @ 6225 1366

Or email to

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Contact Details for Singapore

Pick Up Department

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Delivery Department

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Admin Department

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[generalaffairs@ocscourier.com.sg](mailto:generalaffairs@ocscourier.com.sg) (creation of new account etc)

Tel: 6271 0021

Credit Control Department

Tel: 6274 1336

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## Contact Details for Malaysia

### Johore Bahru Office

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### Melaka Office

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### Seremban Office

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### Ipoh Office

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### Taiping Office

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